

# How to Make a Report of Sexual Harassment and Notice of Nondiscrimination

# University of California Notice of Nondiscrimination

The University of California and UC Irvine Student Health Center are committed to the principle of treating each community member with respect and dignity.

Across all of its locations, including clinical settings, the University prohibits discrimination and harassment (including sexual assault and other forms of sexual harassment). UC Irvine Student Health Center provides equal opportunities for all patients, applicants, employees, faculty, and students regardless of sex, gender identity or expression, sexual orientation, or other legally protected characteristics. For more on the University's commitment to integrity, accountability and respect for all members of our community, please see the University's Statement of Ethical Values and Standards of Ethical Conduct HERE .

# Students/Non-Registered Student Patients/Employees: How to Report Sexual Harassment

If you have experienced sexual harassment or sexual misconduct, please report it <a href="HERE">HERE</a>. You may also report an incident or speak with the Title IX Officer by calling the Discrimination/Sexual Harassment Hotline at UC Irvine's Office of Equal Opportunity and Diversity (OEOD) at <a href="https://example.com/949.824.7037">949.824.7037</a>, calling OEOD's main number at 949-824-5594, or walking into their office on campus in MSTB 103 between 8:00am-5:00pm Monday through Friday

The UC Irvine Title IX Office/OEOD tries to protect people's privacy, while also fulfilling its obligations to respond appropriately to all reports it receives. In some situations, certain laws and University policies may require disclosure of reports to others, such as other University officials, licensing boards, law enforcement, or other agencies. If you are unsure if you want to file a report, we recommend contacting one of the following confidential resources first for advice and support:

Note: The offices below are not required to report instances of sexual harassment to the University.

UC Irvine Campus Assault Resources & Education (CARE) is a primary, confidential source for information, crisis intervention and follow-up support regarding sexual harassment, sexual assault, dating and domestic violence and stalking on the UC Irvine campus. CARE Advocates can provide confidential support services and review available rights and options. CARE Advocates, in collaboration with county advocates, may provide accompaniment services to meetings and interviews, including evidentiary exams and court appearances. CARE offers a



variety of healing programs and services and can also assist with a variety of supportive measures and safety planning. CARE is available Monday through Friday, 8am to 5pm. Address: G320 Student Center, Irvine, CA 92697: 949-824-7273 and CARE Website.

- UC Irvine Counseling Center offers free and confidential short-term and crisis counseling by licensed mental health providers to all UC Irvine students on an urgent basis, or by appointment. The Counseling Center also offers certain free and confidential psychiatric services. Referrals to off-campus psychotherapeutic and psychiatric providers are also available through the Counseling Center. The Counseling Center is available Monday through Friday, 8am to 5pm. Address: 203 Student Services 1, Irvine, CA, 92697: (949) 824-6457. For afterhours counseling: For urgent matters, call the main telephone number at (949)824-6457 and select option 2.
- UC Irvine Office of the Ombudsman provides a safe and comfortable environment to discuss complaints, concerns or problems confidentially. The Ombudsman acts as an independent and impartial resource. The Office of the Ombudsman does not serve as an office of notice or record for the university. The Office does not conduct formal investigations nor does it maintain or keep records. The Office of the Ombudsman serves all students, faculty, and staff of the UCI community. The Office of the Ombudsman is available Monday through Friday, 8am to 5pm. Address: 205 MSTB, Irvine, CA 92697 (949) 824-7256.
- Waymakers provide certified sexual assault counselors twenty-four hours a day, seven days a week via a rape crisis hotline, to police departments and hospitals, and through two rape crisis centers. Comprehensive and confidential services are provided to victims of rape and other sexual assaults, sexually abused children, and their family members. Waymakers programs are also available to help provide victims of partner violence apply for a temporary restraining order, explore options for safe housing, assist in accessing counseling services for themselves and their children, and to provide support during criminal justice system proceedings. Phone: (949) 250-0488, (949) 752-1971.

The University reviews all reports of sexual harassment in accordance with the University's Sexual Violence and Sexual Harassment Policy and other applicable policies.

# To Provide General Feedback about your Patient Care Experience:

UC Irvine Student Health Center is interested in hearing about your overall care experience. To provide general feedback about your visit or experience with a UC Irvine Student Health Center provider, or to communicate any complaint about unprofessional conduct, please submit feedback here: Feedback About Your Student Health Center Experience.



#### To Obtain Your UCI Student Health Center Medical Records

You may obtain a copy of your medical records in person or by mail. For detailed instructions, visit the UC Irvine Student Health Center *Medical Records and Health Information* webpage at: <a href="https://shc.uci.edu/about/medical-records-health-information">https://shc.uci.edu/about/medical-records-health-information</a>

### For Language, Hearing, and Visual Access Assistance

UC Irvine provides free aids and services to people with disabilities to communicate effectively with the providers and staff of the Student Health Center and all members of the campus community. If you need an accommodation based on disability, including ASL sign language interpreters and/or written information in alternative formats (large print, audio, accessible electronic formats, other formats), contact the UCI Disability Services Center (DSC) at 949.824.7494; by email at <a href="mailto:dsc@uci.edu">dsc@uci.edu</a>; or on the DSC website at <a href="https://dsc.uci.edu/">https://dsc.uci.edu/</a>. The Student Health Center also provides free language services to people whose primary language is not English, like qualified interpreters and information written in other languages. For assistance, please contact the Student Health Center when making an appointment at 949-824-5304 or notify the SHC Front Office Service Representative at the time you check in for your appointment.

## Reporting Obligations of UC Personnel

All University employees are responsible for creating and maintaining the safe, supportive and respectful environment that our patients and colleagues expect and deserve. Additionally, under some circumstances, UCI Student Health Center providers and staff members are required by University policy to immediately report possible sexual harassment to the Title IX office. Even those who are not subject to a mandate are urged to immediately report information regarding possible sexual harassment directly to the Title IX office or anonymously to the compliance hotline. For more information about your responsibility to report sexual harassment as a member of the UC community, click here.

# Additional Methods to Report Sexual Misconduct

The following University offices also accept reports of sexual misconduct:

- □ UC Irvine CARE: 949-824-7273 and CARE Website
- □ UC Irvine Police Department: 949-824-5223 and UCIPD Website

If you would prefer to file a complaint with an outside agency instead of, or in addition to, a complaint with the University, you can file a civil rights complaint with any of the following:

Medical Board of California:
 <a href="https://www.breeze.ca.gov/datamart/complaint.do?applicationId=1">https://www.breeze.ca.gov/datamart/complaint.do?applicationId=1</a> (this site will allow you to file a complaint about any California-licensed physician or midwife)



- California Department of Consumer Affairs:
   <a href="https://www.dca.ca.gov/consumers/complaints/consumer.shtml">https://www.dca.ca.gov/consumers/complaints/consumer.shtml</a> (this site will allow you to access the websites to file complaints about any health professional licensed in the State of California)
- U.S. Department of Health and Human Services, Office for Civil Rights

  The Office for Civil Rights works to ensure equal access to education and through enforcement of civil right protections on the basis of race, color, national origin, sex discrimination, disability and age.
  - File a complaint electronically:https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
  - File a complaint by mail: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201. <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.
    - Download the form here: <a href="https://www.hhs.gov/sites/default/files/ocr-60-day-frn-cr-crf-complaint-forms-508r-11302022.pdf">https://www.hhs.gov/sites/default/files/ocr-60-day-frn-cr-crf-complaint-forms-508r-11302022.pdf</a>
  - File a complaint by phone: 1-800-368-1019, 800-537-7697 (TDD)
- California Department of Public Health's Center for Health Care Quality (CHCQ)

The CHCQ Licensing and Certification Program at the California Department of Public Health has regulatory oversight of licensed and certified health care facilities and of certain types of health care professionals. CHCQ also investigates consumer complaints against the facilities and professionals within its purview.

- File a complaint electronically: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind/Pages/Home.aspx
- File a complaint by mail: Find the appropriate local office here <a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx">https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx</a>
- File a complaint by phone: Find the appropriate local office here:
   <a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx">https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx</a>
- California Department of Fair Employment and Housing (DFEH)

DFEH will investigate a failure by an employer to comply with sexual harassment prevention training and education requirements, and incidents of discrimination in employment, businesses and other services.

- File a complaint electronically: https://www.dfeh.ca.gov/
- File a complaint by mail: 2218 Kausen Drive, Suite 100; Elk Grove, CA 95758
- File a complaint by phone: 800-884-1684 (voice), 800-700-2320 (TTY) or California's Relay Service at 711