



If I study abroad, do I have health coverage?

If I get sick during spring break in Cancun, is my care covered?

What's the difference between a deductible and coinsurance?

Let's chat

Need a quick answer to a question? Anthem's live chat option is a great way to reach us.

If you have a question about your health coverage, try our new live chat feature. It's quicker and easier than calling or sending us a message. Chat in real time with a Customer Service representative.

How to start a chat session

1. Log in at anthem.com/ca. If you haven't registered to use our website, select **Register Now** and follow the steps.
2. Go to **Customer Support > Contact Us > Chat With Us**. Choose who you would like to chat with.
3. Type a question and a Customer Service representative will reply.
4. If you want a copy of your chat, choose **Email Conversation** to get a transcript.

If you have questions about using chat or your coverage, call Customer Service at **1-866-940-8306**.

**Starting November 3, 2015,
chat will be available
Monday through Friday from
8:30 a.m. to 5:30 p.m. PT.**

