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Sign up for paperless communications today

Sign up on the Sydney™ Health app or anthem.com/ca to see your claims and explanation of benefits (EOBs) right from your phone or laptop instead of waiting for them in the mail. You’ll get instant access to all your claims information, including:

- The amount your doctor, hospital, or other healthcare professional charged
- The amount we paid
- The amount you have to pay out of pocket

How to view your claims

You can either log in to the Sydney Health app, then choose Claims, or log in to anthem.com/ca and choose Claims & Explanation of Benefits under Claims & Payments.

Do you have questions? Live chat with us on Sydney Health or anthem.com/ca. Or call the Member Services number on your ID card.

Scan this QR code with your phone’s camera to download the Sydney Health app.

How to switch

On Sydney Health

1. Log in and select Profile under the Menu tab.
2. Under Communications & Settings, select Plan Communications.
3. Select On to get benefit updates, EOBs, and other helpful information.

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